



Renouf Fitness® Warranty: Cross Trainer, Exercise Bike, Rowing Machine

We import over 99% of the products we sell and with these models we carry spare parts. In the unlikely situation of a problem with your purchase occurring we will endeavour to have it repaired with-in 48 hours (Monday to Friday) of it being returned to our service department. If we are temporarily out of a spare part or if it is a discontinued model we will do every thing in our power to obtain a substitute for the required part. Please retain you invoice as proof of purchase. Depending on the issue we will either require the part in question to be returned to our warehouse as proof of the problem or a clear photograph may be sufficient for us to assess the issue.

Renouf Fitness® Cross Trainers, Exercise Bikes, Rowing Machines

- 12 months parts and labour warranty.
- All warranty claims are on a **return to base** basis.

These warranties apply to first owners and do not cover second hand equipment or re-sold equipment. The warranty only covers failures due to defects in structural, motor, monitor and workmanship that occur during normal home use. It will not cover damage that occurs in transport/delivery or failure due to misuse, abuse, neglect, miss-application, alteration or improper assembly of the product.

This warranty does not cover the use or failure of equipment in studio commercial applications. Please contact us direct (08) 9446 4816 for commercial warranty details.

Equipment must be used and stored inside in a dry, moisture free, dust free environment and warranty will be void if used/stored out doors, in a garage, shed, under a patio or any other type of shelter. The replacement or repair provided for under this warranty is the responsibility of the user and the customer will be responsible for any freight charges applicable. **Renouf Fitness®** will not be liable for any consequential damages or for breach of any implied warranty on the range of **Renouf Fitness®** equipment. **Renouf Fitness®** reserves the right to provide reconditioned parts and/or to request a return and repair existing defective parts on the **Renouf Fitness®** product.